

# Mitchell1™

The Complete Automotive Repair Database

AASP-PA MEMBERS  
SAVE UP TO 20% ON ALL  
MITCHELL PRODUCTS\*



Alliance of Automotive Service Providers  
of Pennsylvania

## Mitchell1

# TeamWorks

During a typical day, TeamWorks save your valuable time in every area of the shop, helping you service customers faster and more efficiently. Here's a look at TeamWorks in action, from initial diagnosis to a fast, accurate estimate, to vehicle repair and future recommendations

## 1 Get customers on their way in minutes.

### Start / Symptom Wizard

TeamWorks helps you process waiting customers quickly. Simply click the **Start** button, enter a customer's name, and you get immediate access to complete customer and vehicle history. The **Symptom Wizard** tells the service advisors how long it will take to diagnose a problem, so they can build accurate estimates.

## 2 Diagnose the problem quickly.

### Click "TSB/Repair" button

Saving the symptom lets you quickly check for a related **TSB**, which leads to a more accurate diagnosis and faster repair time. You can also print out the color system wiring diagram to help with diagnosis.

## 3 Build accurate estimates faster.

### OnDemand5 Estimator

In addition to OEM part numbers and prices, TeamWorks integrates with the leading parts catalogs. The right parts combined with Mitchell1's field tested labor times give you accurate estimates, which boost customer confidence and increase your profitability.



## 4 Order the right parts at the best possible price.

### Electronic Parts Ordering

**OnDemand5 Manager and ManagerPlus** helps you order the right part so you don't waste time and money with returns. Find the best price without ever waiting on hold.

## 5 Connect the service bays to the front of the shop.

### TeamWorks Multi-User

Network **TeamWorks** to give everybody in the shop access to information they need:

- Service advisors can estimate repairs, check TSBs and assign work to technicians.
- Technicians can pull up work requested with associated diagnostic and service information.
- Owners and service managers can run reports analyzing all aspects of the business.

All of this can be done while password-protecting critical information and customizing screens to suit each employee.

## 6 Recommend work for next time.

### Save Recommendations

Use the **Revision** feature to help your shop maximize profits while providing the best possible service to your customers. With one click, past estimates are easily converted to today's work.

Great service also means being sensitive to which repairs a customer can afford this visit and which work can safely wait until next time. TeamWorks will save work that was recommended but not performed. Your employees will automatically be alerted to this work on the customer's next visit to your shop.

## 7 Pre-sell maintenance and recommended work.

### TeamWorks Scheduled Service Database & Revisions

With complete integration to manufacturer-recommended scheduled service information for each mileage interval, planning future work is easy. The scheduled services database is opened and printed from the revision screen and saved for your customer's next visit. TeamWorks helps you sell profitable scheduled services and maintain your customers' next visit. TeamWorks helps you sell profitable scheduled services and maintain your customers' vehicles to precise factory specifications.

**For more information, or to order, call Mitchell 1  
(888) 724-6742, ext. 6313  
www.mitchell1.com**

## Mitchell 1 announces OnDemand5

### OnDemand5 Repair

Powerful yet simple to navigate, Mitchell 1's **OnDemand 5 Repair** has been completely redesigned to deliver sophisticated search capability with increase speed. You'll save valuable time using brand new shortcuts to TSBs, wiring diagrams, and more.

### OnDemand5 Manager and ManagerPlus

The hub of Mitchell 1's software products **OnDemand5 Manager** provides an integrated approach to total repair shop productivity. You get instant access to sales, marketing and reporting data.

Going a step beyond **ManagerPlus** provides all the functionality of Managers "plus" parts inventory and purchase-order control.

### OnDemand5 Estimator

Based on feedback from shop pros, Mitchell 1 has rebuilt **OnDemand5 Estimator** from the ground up. Breakthrough features include powerful search tools, multiple labor rates, and estimate history.

Now includes Parts Catalogs. Now you can get all the benefits of Mitchell 1's **OnDemand5 Estimator** plus parts data!

OnDemand5.com  
**OnDemand5.com** integrates service, diagnostic and estimating software into one powerful, browser-based application that users access on-line. Line OnDemand5, more of the data you need, such as procedures, TSB's and wiring diagrams, is always just a mouse click away - no matter where you are in the program. The inclusion of Estimator makes **OnDemand5.com** an excellent choice for shops with high-speed internet access.

### OnDemand Truck

This is the first and most powerful truck repair information system to combine all popular manufacturer information in one place. With electronic access to the information you need, you can quickly and efficiently repair medium and heavy-duty trucks. Based on our popular **OnDemand** automotive repair system, **OnDemand Truck** concentrates exclusively on repair procedures and specifications for class 3-8 trucks. With easy access to the information in **OnDemand Truck**, your technicians will be able to reduce their repair times and increase the profits for your shop.

### OnDemand Transmission

This hefty database of transmission-specific information gets you from diagnosis to completion quickly and accurately. This computerized tools gives you everything you need for successful transmission diagnostics and overhaul. Plus **OnDemand Transmission** identifies diagnostic trouble codes and provides diagnostic procedures for transmission-related repairs.



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